



EverFab Return Policy

EverFab Bath and Showers goes to great lengths to deliver the highest quality fiberglass showers in the market. We warrant and will replace all EverFab product at no expense to the customer according to the terms in The EverFab Warranty. This document outlines EverFab's Return Policy for all products that the customer would like to return or replace that aren't covered under The EverFab Warranty.

Products are eligible for return under the following conditions:

- The RGA must be submitted in 60 days or less of the customer's receipt of the product.
- The product is original and in new condition.

Products are not eligible for return under the following conditions:

- The product has been previously installed or altered in any way from its original form; this includes plumbing holes drilled, permanent markings, weathering, damage in storage, etc.
- The product has been equipped with a bar, seat, or any accessories.
- The product is custom or a special order.

Returns must be approved and the Return Goods Authorization (RGA) form must be issued prior to returning any item to EverFab. All items returned to EverFab are subject to the following in the calculation of the credit for returned items:

- A 25% restocking fee will be charged on all returns made that aren't covered under The EverFab Warranty.
- The freight costs involved with the return are the obligation of the customer requesting the return.
- The costs required to bring the product back to 100% resalable condition will be charged to the customer. The customer will be contacted with a quote to see if they would like to pay for the repairs. The standard repair rate is \$55 per hour.